







Service / Sub-service Information Form

<b>Service Title:</b> Provision of Digitized (Scanned) Materials from Library and Archival Collections		<b>Service ID:</b> 17022295000	
<b>Service Type:</b> <input checked="" type="checkbox"/> Government to Citizen Service (G2C) <input type="checkbox"/> Government to Business Service (G2B) <input checked="" type="checkbox"/> Government to Government Service (G2G)			
<b>Service Description:</b>  National libraries and archives are responsible for providing access to a wide range of rich and substantial resources and for ensuring the sustainability of that access. An increasing share of this content is now available as digitized resources (DL) on the organization's website.			
<b>Required Documents:</b> Completion of the required forms and documents (membership process)			
<b>Service Details</b>	Average service delivery time:	Immediate (Upon Access)	
	Service Hours:	24 hours a day	
	Number of Required In-Person Visits	.....	
	Service Fee (Rial) for User	Amount(s) (Rial)	Bank Account Number(s)
.....			
<b>Service Access Channels</b>	<input checked="" type="checkbox"/> Online 		
	<input checked="" type="checkbox"/> Email 		
	<input checked="" type="checkbox"/> Interactive Voice Response (IVR) or Call Center 		
	<input type="checkbox"/> Mobile Phone 		
	<input checked="" type="checkbox"/> Short Message Service (SMS) 		
	<input type="checkbox"/> Service Delivery Offices /or Service Counter 		

Service / Sub-Service Acquisition Flowchart (From the Applicant's Perspective)

