







Service / Sub-service Information Form

<b>Service Title:</b> Digitization of Library and Archival Resources		<b>Service ID:</b> 17022294000		
<b>Service Type:</b> <input checked="" type="checkbox"/> Government to Citizen Service (G2C) <input type="checkbox"/> Government to Business Service (G2B) <input type="checkbox"/> Government to Government Service (G2G)				
<b>Service Description:</b> Creating digital copies of non-digital resources available in the repositories of the National Library and Archives of Iran.				
<b>Required Documents:</b> Completion of the required forms and documents				
<b>Service Details</b>	Average service delivery time:	Case-dependent		
	Service Hours:	8:00 to 16:00		
	Number of Required In-Person Visits	.....		
	Service Fee (Rial) for User	Amount(s) (Rial)	Bank Account Number(s)	
		.....		
<b>Service Access Channel</b>	<input type="checkbox"/> Online 			
	<input checked="" type="checkbox"/> Email 			
	<input checked="" type="checkbox"/> Interactive Voice Response (IVR) or Call Center 			
	<input type="checkbox"/> Mobile Phone 			
	<input checked="" type="checkbox"/> Short Message Service ( SMS) 			
	<input type="checkbox"/> Service Offices / Service Counters 			

Service / Sub-Service Acquisition Flowchart (From the Applicant's Perspective)

