





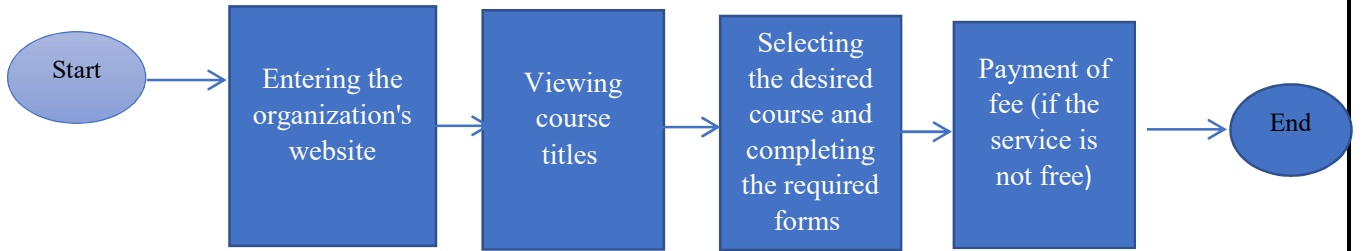


Service / Sub-service Information Form

Service Title: Holding Specialized Library and Archival Training Courses Service		Service ID: 18051362104	
Service Type: <input checked="" type="checkbox"/> Government to Citizen Service (G2C) <input type="checkbox"/> Government to Business Service (G2B) <input checked="" type="checkbox"/> Government to Government Service (G2G)			
Service Description: <p>E-learning in the Iran National Library and Archives Organization officially began its activities in 2008 (1387 in the Persian calendar) by offering courses in specialized library and archival studies. E-learning is a distance learning method based on the internet, allowing users to access educational resources and online classes for learning at any time and from any location. The Iran National Library and Archives Organization, aiming to promote and improve library and information science activities in the country, holds training courses and workshops, as well as short-term and long-term courses for the knowledge enhancement and skill development of both internal staff and external colleagues. Electronic courses are also being offered in short-term and academic formats with the goal of quantitative and qualitative development of specialized library and archival education across the country.</p>			
Required Documents: Completion of required forms and documents			
Service Details	Average service delivery time:	Twice a month	
	Service Hours:	8:00 to 17:00	
	Number of Required In-Person Visits	Once (if necessary)	
	Service Fee (Rial) for User	Amount(s) (Rial)	Bank Account Number(s)
		
Service Access Channel	<input checked="" type="checkbox"/> Online 		
	<input checked="" type="checkbox"/> Email 		
	<input checked="" type="checkbox"/> Interactive Voice Response (IVR) or Call Center 		
	<input type="checkbox"/> Mobile Phone 		
	<input checked="" type="checkbox"/> Short Message Service (SMS) 		

Service Offices / Service Counters 

Service / Sub-Service Acquisition Flowchart (From the Applicant's Perspective)





End