






Service / Sub-service Information Form

Service Title: Provision of Book Donation Services to Libraries		Service ID: 17022298000	
Service Type: <input checked="" type="checkbox"/> Government to Citizen Service (G2C) <input type="checkbox"/> Government to Business Service (G2B) <input checked="" type="checkbox"/> Government to Government Service (G2G)			
Service Description: Donation of resources to organizations and government centers, such as schools, religious centers, universities, public institutions, and libraries, is carried out based on the availability of the donated stock, the priority of the request date, and underserved areas. Received items exceeding the organization's needs are donated to applicants according to the following priorities: <ol style="list-style-type: none"> 1. National Libraries of Other Countries and Iranian and Islamic Studies Centers Abroad 2. Public Libraries and Organizational Units of the National Library and Archives, upon Request 3. Libraries in Underserved and Less-Developed Areas 4. Governmental and Public Institutions, as well as Military and Law Enforcement Units 5. Charitable and Nonprofit Organizations 6. Educational and Research Institutions 			
Required Documents: Completion of the application form			
Service Details	Average service delivery time:	Case-dependent	
	Service Hours:	8:00 to 16:00	
	Number of Required In-Person Visits	Once	
	Service Fee (Rial) for User	Amount(s) (Rial)	Bank Account Number(s)
Service Access Channel	<input checked="" type="checkbox"/> Online 		
	<input checked="" type="checkbox"/> Email 		
	<input checked="" type="checkbox"/> Interactive Voice Response (IVR) or Call Center 		
	<input type="checkbox"/> Mobile Phone 		
	<input checked="" type="checkbox"/> Short Message Service (SMS) 		

Service / Sub-Service Acquisition Flowchart (From the Applicant's Perspective)

