







Service / Sub-service Information Form

Service Title: Provision of Book and Periodical Circulation Services		Service ID: 17021357103	
Service Type: <input checked="" type="checkbox"/> Government to Citizen Service (G2C) <input type="checkbox"/> Government to Business Service (G2B) <input type="checkbox"/> Government to Government Service (G2G)			
Service Description: Halls: Information services at the National Library are provided in nine different specialized halls. Although these halls are organized by subject, you can access resources from other halls and repositories using the book conveyor system. Libraries: The National Library includes three main libraries: the Public Library, the Library for the Blind, and the Children's and Young Adults' Library. Repositories: This section consists of eight repositories: Humanities, Science and Technology, Closed Repository 1, Closed Repository 2, Closed Repository 3, Closed Repository 4, Latin, and Rare Collections. Access: Access to the halls is based on the type of membership. The National Library's specialized halls and repositories provide services to visitors and researchers daily (including holidays) from 8:00 AM to 4:00 PM.			
Required Documents: Valid Membership			
Service Details	Average service delivery time:	15 to 20 minutes	
	Service Hours:	8:00 to 16:00	
	Number of Required In-Person Visits	Once	
	Service Fee (Rial) for User	Amount(s) (Rial)	Bank Account Number(s)
		

Service Access Channel	<input type="checkbox"/> Online 
	<input type="checkbox"/> Email 
	<input type="checkbox"/> Interactive Voice Response (IVR) or Call Center 
	<input type="checkbox"/> Mobile Phone 
	<input checked="" type="checkbox"/> SMS (Short Message Service) 
	<input type="checkbox"/> Service Delivery Offices / Service Counters 

Service / Sub-Service Acquisition Flowchart (From the Applicant's Perspective)

